

Risk communication and community engagement in COVID-19: Fighting *infodemics* among non-governmental/community-based organizations in Africa

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Appendix

Questionnaire

Title: Risk Communication and Community Engagement in COVID-19: Fighting “Infodemics” among NGOs/CBOs in Africa.

We, Silas Emovwodo, Sunkung Danso, Emmanuel Massay and Yahya Bah, Post Graduate Students of Universitas Airlangga Indonesia are conducting research on the above topic. Cognizant of the fact, the world is challenged with the unprecedented disaster called Coronavirus which took the whole world by surprise.

The virus first started in China in December 2019 and other parts of the world started registering COVID-19 cases from January 2020 to now. Currently, the world recorded over 23 million confirmed COVID-19 cases in which Africa registered more than 1 million COVID-19 confirmed Cases as of 25th of August, 2020. However, there are lots of misinformation/infodemics surrounding COVID-19 and its cure globally, especially in Africa.

This research is aimed at examining how NGOs/CBOs and Governments are dealing with INFODEMICS during COVID-19 in Africa and its impact on the lives of the people especially less privileged, they cater to. This study will also explore some of the "infodemics" in circulation in Africa amplified by social media.

This interview questions are designed to extract first-hand information with regards to how NGOs/CBOs and government employ risk communication and community engagement in their effort to contain infodemics while supplying accurate information to the public. Therefore, any information supplied will be treated as confidential and shall only be used for the analysis and discussions in this research. It will never be related to any third party.

Thank you and for any query please contact us via email: sunkung.danso@gmail.com

1. Gender
(a) Male (b) Female (c) Prefer not to say

2. Age
(a) 18 – 27 (b) 28 – 37 (c) 38 - 47 (d) 48 – 57 (e) 58 and above
3. What type of organisation you are working for?
(a) NGO (b) CBO (c) Others
4. What part of Africa is your organisation located?
(a) East Africa (b) West Africa (c) Central Africa (d) North Africa (e) Southern Africa
5. What position do you occupy in your organisation?
6. Are you aware of "Infodemics" or misinformation that is happening around you during the first phase of COVID-19?
(a) Yes (b) No
7. If yes, what are they? Please briefly state below:
8. How is your organisation handling such misinformation or Infodemics during COVID-19?
9. What impact do you think that "Infodemics" or misinformation could have on the lives of the people?
10. Does your organisation benefit from any Risk communication and community engagement training of WHO and its partners?
11. If yes, what impact does it have on your organisation's performance?
12. Where does your organisation resort to for accurate information concerning COVID-19?
(a) WHO (b) Ministry of Health (c) United Nation Agencies (d) Africa Centre for Disease Control